

STATISTICS

IN 2014, A TOTAL OF 350 COMPLAINTS WERE RECEIVED. THEY WERE PROCESSED AS FOLLOWS:



- 41** **DECIDED BY PRESS OMBUDSMAN**
(SEE PAGE 7 FOR BREAKDOWN)
- 20** **SATISFACTORILY RESOLVED**
- 16** **LIVE AT END 2014**
- 6** **CONSIDERATION POSTPONED DUE TO LEGAL PROCEEDINGS**
- 3** **CLOSED/ WITHDRAWN**
- 111** **OUTSIDE REMIT**
(SEE PAGE 8 FOR BREAKDOWN)
- 3** **INSUFFICIENT EVIDENCE OF A POSSIBLE BREACH OF THE CODE**
- 150** **COMPLAINT NOT PURSUED BY COMPLAINANT**

These were cases where the complainant was given the contact details for the publisher, together with advice on the Code of Practice and how to make a complaint, but decided not to pursue the matter further with the Office after the initial contact. Some of these complaints may subsequently have been satisfactorily resolved following the submission of the complaint directly to the editor of the publication concerned.



PUBLICATIONS

leading to complaint

- 229** NATIONAL NEWSPAPERS
- 39** REGIONAL NEWSPAPERS
- 10** ONLINE NEWS PUBLICATIONS
- 1** MAGAZINE
- 14** NON-MEMBER PUBLICATIONS
- 57** NOT INDICATED BY COMPLAINANT



COMPLAINTS

decided by Press Ombudsman

- 17** UPHELD
- 14** NOT UPHELD
- 6** SUFFICIENT REMEDIAL ACTION OFFERED OR TAKEN BY PUBLICATION
- 4** INSUFFICIENT EVIDENCE TO MAKE A DECISION



COMPLAINTS

outside the remit of Office

32 UNAUTHORISED THIRD PARTY

Complaints from a person who was not personally affected by an article, or from a person who complained about an article written about another person, but without that person's permission to make a complaint.

23 OUT OF TIME

All information in relation to a complaint must be submitted within three months of publication of the article.

21 OTHER REGULATORY AUTHORITY

These were for the Broadcasting Authority of Ireland and the Advertising Standards Authority of Ireland.

14 PUBLICATION NOT MEMBER OF PRESS COUNCIL

All national newspapers, most regional newspapers, many magazines and one online news publication are members.

12 MISCELLANEOUS

9 USER GENERATED CONTENT (UGC)

These are comments posted online by readers, usually at the bottom of articles.



APPEALS

considered by Press Council

16 NOT ALLOWED

3 ALLOWED

PRINCIPLES OF CODE OF PRACTICE FOR NEWSPAPERS AND MAGAZINES CITED BY COMPLAINANTS

2014
2013

Many complainants submitted their complaint under more than one Principle of the Code of Practice, which is why the number of Principles cited is higher than the actual number of complaints received.

Also, it should be noted that a particular article can generate multiple complaints under certain Principles of the Code (which is why the number of complaints received under Principles 8 (Prejudice) and 9 (Children) were so high in 2014.

The full text of the Code of Practice is published on pages 28 and 29.

